

# Natural Chemist Medicines Uploader

The Natural Chemist Uploader makes it easier for doctors to prescribe natural medicines.

In seconds, you can add hundreds of natural medicines to the drug database in your clinical software. Simply select which brands you want and click upload. You can then easily prescribe natural medicines in the same way you prescribe conventional medicines.

- If you use Best Practice, the products will show as "Custom Preparations";
- If you use Medical Director the products will show as "Recipes".

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- Medical Director page 6
- FAQs page 11
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### **Best Practice**

#### Background

- Best Practice includes a feature they call "Custom Preparations".
- The Natural Chemist Uploader adds hundreds of products into Custom Preparations automatically and in seconds.
- To view the Custom Preparations list on your software, select Setup > Custom Preparations from the main screen.

| File | Clinical Management | Utilities View |   |                     |          |
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|      |                     |                | S | essions             | Shift+F6 |
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|      |                     |                | L | abels               |          |
|      |                     |                | C | Custom preparations |          |
|      |                     |                | C | orug combinations   |          |
|      |                     |                | D | )rug sheets         |          |

Before running the Natural Medicines Uploader, the Custom Preparations list might be empty.



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|-------------------------|---------------------|--------------|----------|-------------|-------|
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|                         |                     |              |          |             |       |
|                         |                     |              |          |             |       |
|                         | Custom prescription | preparations |          |             | ×     |
|                         | Item name           | Form         | Quantity | Listing     | ^     |
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|                         |                     | Add          | Clone    | Edit Delete | Close |
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|                         |                     |              |          |             |       |

#### **Installation Instructions**

1. Run the Uploader

- Copy the *NaturalChemistMedicinesUploader.exe* file to the computer or server that is running the Best Practice database.
- Double click on the file, or right click and select Open or Run.

#### 2. The splash screen will load. Click the Continue button.

| Vatural Chemist Uploader  | —               |                        | ×                       |
|---|-----------------|------------------------|-------------------------|
|   | integr          | na<br>cher<br>ative ph | tural<br>NIST<br>armacy |
| Welcome to the Natural Chemist Uploader $_{\mbox{\tiny VLO}}$   |                 |                        |                         |
| This program will upload your chosen brands of Natural Medicines to<br>software, so that they can be easily added to a prescription in the same wa<br>medicines.  | •               |                        |                         |
| <ul> <li>In <b>Best Practice</b> the products will show as "Custom Preparations"</li> <li>In <b>Medical Director</b> the products will show as "Recipes"</li> </ul>   |                 |                        |                         |
| The natural medicines included are premium "Practitioner Only" product<br>that patients must have a "script" from a qualified health professional befor<br>the medicines from Natural Chemist. These rules are set by the<br>themselves and we support them in the interest of strengthening the patient<br>relationship. | e they<br>manuf | can bu<br>acturei      | y<br>s                  |
| This software is provided <b>free of charge and without obligation</b> . T<br>protected by copyright law and any unauthorised reproduction or distri<br>prosecuted.   |                 |                        |                         |
|   |                 |                        |                         |
|   |                 |                        |                         |
|   |                 |                        | ~                       |
| Continue  |                 | E                      | kit                     |

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3: The Uploader will detect which clinical programs you have installed.

- Select the instance of Best Practice you want to upload to.
- Select which Brands you want to upload.
- Accept the terms and conditions
- Click Sync

| Matural Chemist Uploader                          | - 🗆 X  |
|---|--|
|   | integrative pharmacy   |
| Clinical Systems                                  | Detected   |
| BP - BPSINSTANCE \ BPSPatients on server (local)  |  |
| ○ BP - BPSINSTANCE \ BPSSamples on server (local) |  |
|   |  |
|   |  |
| Brands to U                                       | pload  |
|   | Set All 'Upload' Set All 'Do Nothing' Set All 'Remove'   |
| Bioceuticals (207 items)                          | $\odot$ Upload $\bigcirc$ Do Nothing $\bigcirc$ Remove $\land$   |
| Biomedica (68 items)                              | $ullet$ Upload $^{\bigcirc}$ Do Nothing $^{\bigcirc}$ Remove   |
| BioPractica (23 items)                            | $ullet$ Upload $^{\bigcirc}$ Do Nothing $^{\bigcirc}$ Remove   |
| Cell Logic (7 items)                              | $ullet$ Upload $^{\bigcirc}$ Do Nothing $^{\bigcirc}$ Remove   |
| Cell Logic Clinic (2 items)                       | $ullet$ Upload $^{\bigcirc}$ Do Nothing $^{\bigcirc}$ Remove   |
| Compounding (1 items)                             | $ullet$ Upload $^{\bigcirc}$ Do Nothing $^{\bigcirc}$ Remove   |
| Concept Shen (13 items)                           | ullet Upload $igtrianglet$ Do Nothing $igtrianglet$ Remove   |
| Dr Vera's (3 items)                               | $ullet$ Upload $igrac{1}{2}$ Do Nothing $igrac{1}{2}$ Remove   |
| Eagle (76 items)                                  | $ullet$ Upload $igrac{1}{2}$ Do Nothing $igrac{1}{2}$ Remove   |
| Flordis (10 items)                                | $ullet$ Upload $igrac{1}{2}$ Do Nothing $igrac{1}{2}$ Remove   |
| MD Nutritionals (15 items)                        | $ullet$ Upload $igrac{1}{2}$ Do Nothing $igrac{1}{2}$ Remove   |
| Mediherb (114 items)                              | $ullet$ Upload $igrac{1}{2}$ Do Nothing $igrac{1}{2}$ Remove   |
| Medlab (35 items)                                 | $^{igodoldsymbol{	imes}}$ Upload $^{igodoldsymbol{	imes}}$ Do Nothing $^{igodoldsymbol{	imes}}$ Remove |
| Terms and Cor                                     | nditions   |
| I agree to the terms and conditions               | View Terms and Conditions  |
| Sync  | Exit   |
| - Sync  |  |



4. Once the Uploader has run, you will see a screen like this. Select Close and then Exit on the following screen.

|       | Natural Chemist Uploader  | _ |        | ×      |   |
|-------|---|---|--------|--------|---|
|       |   |   | , na   | tural  |   |
|       |   |   | citici | st     |   |
|       | Done  |   |        | ~ 3C}  |   |
|       | 268 matching were already in the database and were left untouched           |   |        |        |   |
|       | Added 'D-5,000 60 Vegetarian Capsules'                                      |   |        |        |   |
|       | Added 'Vitamin A 25000IU 90 veggie caps'                                    |   |        |        |   |
|       | Added 'Adrenergy Forte 120t'  |   |        |        |   |
|       | Added 'Joint Defence 120 Tablets'   |   |        |        |   |
|       | Added 'Probiotica Clinical 28pk'  |   |        |        |   |
|       | Added 'Cinnex 125g Powder'  |   |        |        |   |
|       | Added 'DIM Detox 60caps'  |   |        |        |   |
|       | Added 'Basica Direct Micropearls 2.8g x 30 sachets'                         |   |        | ve'    |   |
| N     | Added ' Vitamin B3 '  |   |        | ~      |   |
| Ν     | Added 'Magnesium Glycinate 180 capsules'                                    |   |        |        |   |
|       | Added 'Digestion GB'  |   |        |        |   |
| Г     | Added 'Neuro C 60 caps'   |   |        |        |   |
| Ν     | Added ' Vision Support 60 Tablets '   |   |        |        |   |
| C     | Added 'UltraDefense Maitake D 60 Capsules'                                  |   |        |        |   |
| C     | Added 'UltraDefense Trametes 60 Capsules'                                   |   |        |        |   |
| Р     | Added 'Ubiquinol Forte 300 mg 30 capsules'                                  |   |        |        |   |
|       | Already present 'High Strength BioEssentials 120 tablets'                   |   |        |        |   |
| P     | Added 'BioCeuticals UltraDefense Energy Blend 60 Capsules'                  |   |        |        |   |
| R     | Added 'BioCeuticals UltraDefense Mushroom 7 90 Capsules'                    |   |        |        |   |
| S     | Already present 'Met5Q Quatrefolic 120 Capsules'                            |   |        |        |   |
| S     | Already present 'Spectrumcueticals L Fermentum ME-3 30 Caps'                |   |        |        |   |
| Т     | Already present 'SB-500 30 Capsules'  |   |        |        |   |
| т     | Already present 'BioOne Lactobacillus Rhamnosus GG 30 Capsules'             |   |        |        |   |
| · · · | Already present 'TurmericPro 500 ml'  |   |        | $\sim$ | 2 |
|       | Already present 'BioOne Calcium D3 Powder 320g'                             |   |        |        |   |
|       | Already present 'Pro4-50 D-Lactate Free Multistrain Probiotic 30 Vege Caps' |   |        | $\sim$ |   |
|       | Tagree to the terms and conditions Close                                    |   |        |        | 5 |
|       | Sync  |   | E      | xit    | 1 |
|       |   |   |        |        |   |

5. The Natural Chemist Uploader can be re-run at any time.

We recommend running the Uploader every few months so that your product listing is kept up to date. Any products that are new to the market or have been discontinued recently will be updated.



After running the Uploader the Custom Preparations table will show all the products you have uploaded:

| 🚶 Custom prescription preparati   | ons  |  |  | × |
|---|------|--|--|---|
| Item name<br>Natural Vtamin E 500IU WD 60<br>NecCare 30 Sachets<br>Nervagesic 60 Tablets<br>Neuro 120 Tablets<br>Neuro 51 20 Tablets<br>Neuro Calm 120 Tablets<br>NeuroCalm 60 Tablets<br>NeuroCalm 60 Tablets<br>NeuroCalm 50 Tablets<br>NeuroEnhance 60 Tablets<br>NeuroEnhance 60 Tablets<br>NeuroEnhance 60 Tablets<br>NeuroEnhance 10 Tablets<br>NeuroEnhance 10 Tablets<br>NeuroEnhance 10 Tablets<br>NeuroEnhance 10 Tablets | Form | Quantity<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1 | Listing<br>Non PBS<br>Non PBS | × |
| bianu, metagenita (natunen rors)  |      |  |  |   |

#### How to Prescribe

You can now include Natural Medicines on any script you write in Best Practice.

- Click on the Custom check box in the New Rx screen
- Type in the product name (not the brand name)
- Add the product to the script, in the same way you add conventional medicines.

| -               | an Abbott            |                        |                  |                            |                                      |                                   |               |                               |                    |                |        |                   |                   |         |        |              |        |
|-----------------|----------------------|------------------------|------------------|----------------------------|--------------------------------------|-----------------------------------|---------------|-------------------------------|--------------------|----------------|--------|-------------------|-------------------|---------|--------|--------------|--------|
| File Op         | en Request Clin      | ical View Uti          | lities My He     | alth Record He             |                                      |                                   |               |                               |                    |                |        |                   |                   |         |        |              |        |
|                 | 9 🔊 🍠 🗌              | Ì 🤹 🧵                  | 🍐 🕱              | "Ø 🦺 🎖                     | 🌍 M (                                | 2 💽 📑                             | 🦫             | Family members                | s: Mr. Alan Abbott |                | ∼ Ji   | imp Open          |                   |         |        |              |        |
| Name:           | Alan Abbott          |                        |                  | D.O.B.                     | 30/06/1945                           | Age: 72 yrs                       | Sex: Male     |                               | 0m 18s 🚺 🝉         | Finalise visit | 1      |                   |                   |         |        |              |        |
| Address         |                      |                        |                  | Phone                      | 07 505050                            |                                   | Mobile:       | 0427556232                    | Work: 07           | 50509999       |        |                   |                   |         |        |              |        |
|                 | e No: 4133180467 - 1 | 12/13 Re               | cord No.: 101    |                            | n No.: 12345678                      | 9                                 | Commen        | t: On warfarin                |                    |                |        |                   |                   |         |        |              |        |
| Occupat         |                      |                        |                  | Tobac                      | 🖉 New Rx                             |                                   | Alashal       |                               | Elto aporto:       | DI             | minihu | Abadaiaal/Tamaa S | test labodor      | ×       | ٦      |              |        |
| Blood Gr        |                      | _                      |                  |                            |                                      | o -                               |               |                               | 0                  |                |        |                   |                   |         |        |              |        |
| Allergies       | / Adverse Drug React | ions:                  | Reactions        | Notifications              | 0                                    |                                   | apeutic class | -                             | ○ Favourites       |                |        |                   | Drug combin       | nation  | act Sh | neets        | Prever |
| Item            |                      | Reaction               | Severity         | Туре                       | Search for:                          | NEURO                             |               | Available formulat            | tions:             |                |        | Show PBS          | /RPBS listed only |         |        |              |        |
| House of Trifle | dust mite            | Bronchospasm<br>Nausea | Severe<br>Severe | Action<br>Action           | Drug name                            |                                   | ^             | Product name                  |                    | Quantity       | Rpts   | Restriction       | BPP               | TGP/SPC |        |              |        |
| Aluminiu        | ım Hydroxide         |                        |                  | Preventive  <br>Preventive | NeuroCalm 120<br>NeuroCalm 60 T      |                                   |               | NeuroCalm 120                 | Tablets            | 1              | 11     | Non PBS/OTC       | \$ 0.00           | \$ 0.00 |        |              |        |
|                 |                      |                        |                  | Preventive                 | Neurocalm 50 1                       |                                   |               |                               |                    |                |        |                   |                   |         |        |              |        |
| Бира            | nd Collapse          |                        |                  | Add                        | NeuroLift 60 Tal<br>O-Clear 60 Table |                                   |               |                               |                    |                |        |                   |                   |         |        |              |        |
|                 | Mr. Alan Abbott      |                        |                  | Script date: 21            | OLE-Pro 500ml                        |                                   |               |                               |                    |                |        |                   |                   |         |        |              |        |
|                 | Today's note         |                        |                  |                            | O-Lift 60 Tablets<br>Omega Brain Ca  |                                   |               |                               |                    |                |        |                   |                   |         |        |              |        |
|                 | Past visits          | •                      |                  | Drug name                  | Omega Brain Plu                      | us 190ml                          |               |                               |                    |                |        |                   |                   |         | 24     | First script |        |
| Ĩ               | Current Rx           |                        |                  | Flixotide 250 0            | Omega Care For                       | r Kids 200ml<br>h Vitamin E 60 Ca |               | <                             |                    |                |        |                   |                   | >       |        | 02/03/2004   |        |
|                 |                      |                        |                  | Ventolin CFC-              | Ovarianne 60 T                       | ablets                            | psules        |                               | 120 Tablets        |                |        |                   |                   |         |        | 02/03/2004   |        |
|                 | Past history         |                        |                  |                            | Oxidant Protecti<br>Oxygenics 60 Ta  |                                   |               | Generic name:<br>Brand: Metar | enics (NatChem1    | 673)           |        |                   |                   |         |        |              |        |
|                 | Immunisation         |                        |                  |                            | PainX - 275 g or                     | al powder (14 day                 | ys) Tropi     | '                             | Jenies (Hatohenni  | 013)           |        |                   |                   |         |        |              |        |
|                 | 🛯 📥 Investigation    |                        |                  |                            | Palmetto Plus 30<br>Papain Pro 500m  |                                   |               | Schedule:                     |                    |                |        |                   |                   |         |        |              |        |
| ÷               | Corresponde          |                        |                  |                            | Para Tri Liquid 5                    | Oml                               |               | PBS Listing:                  |                    |                |        |                   |                   |         |        |              |        |
| ÷-              | Corresponde          | nce Out                |                  |                            | Parex Plus 30 C<br>Parex Plus 60 C   |                                   |               | Non PBS - 1 a                 | and 11 repeats     |                |        |                   |                   |         |        |              |        |
| <b>•</b>        | Past prescrip        | tions                  |                  |                            | Paternal Plus 12                     | 20 Capsules                       |               |                               |                    |                |        |                   |                   |         |        |              |        |
|                 | Observations         | •                      |                  |                            | Phosphatidylseri                     | ine 30 Capsules                   | ~             |                               |                    |                |        |                   |                   |         |        |              |        |
|                 | 🖓 Family/Socia       | l history              |                  |                            | Add to fav                           | ourtes                            |               |                               |                    | Same drug o    | lass   | Equivalent produc | cts Product Inf   | omation |        |              |        |
| ÷-              | 🐞 Clinical imag      | es                     |                  |                            |                                      | /Drug reaction hi                 |               |                               |                    | _              |        |                   |                   |         |        |              |        |
|                 | 👰 Enhanced Pr        | imary Care             |                  |                            | Allergy                              | /Urug reaction hi                 | story has be  | en checked                    |                    | NPS RAD/       | AR     | Allergies/Reactio | ns CM             | 11      |        |              |        |
|                 | -56-                 |                        |                  |                            |                                      |                                   |               |                               |                    | < Back         | No     | xt >              |                   | Cancel  |        |              |        |
|                 |                      |                        |                  |                            |                                      |                                   |               |                               |                    | - Jook         | IVO    | ou /              |                   | Curroll |        |              |        |
|                 |                      |                        |                  |                            |                                      |                                   |               |                               |                    |                |        |                   |                   |         |        |              |        |
|                 |                      |                        |                  |                            |                                      |                                   |               |                               |                    |                |        |                   |                   |         |        |              |        |



# Medical Director

#### Background

- Medical Director includes a feature they call "Recipes".
- The Natural Chemist Uploader adds hundreds of products into Recipes automatically and in seconds.
- To view the Recipes list, select Clinical > Recipes from the main screen.

| 👸 M  | edical | irector C | linical 3 | .16b  |          |                       |        |           |         |              |      |
|------|--------|-----------|-----------|-------|----------|-----------------------|--------|-----------|---------|--------------|------|
| Dpen | File   | Patient   | User      | Tools | Clinical | Correspondence        | Search | Resources | Sidebar | Help         |      |
|      |        |           |           |       | Rec      | ipes                  |        |           |         |              |      |
|      |        |           |           |       | Out      | tstanding Actions     |        |           |         |              |      |
|      |        |           |           |       | Dru      | g Protocols           |        |           |         |              |      |
|      |        |           |           |       |          | nunisation Summa      | ry     |           |         |              |      |
|      |        |           |           |       |          | Test Results          |        | >         |         |              |      |
|      |        |           |           |       |          | scription             |        | >         |         |              |      |
|      |        |           |           |       | Clin     | nical Data Statistics |        |           |         |              |      |
|      |        |           |           |       |          |                       |        |           |         |              |      |
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|      |        |           |           |       |          |                       |        |           |         | MedicalDirec | tor® |
|      |        |           |           |       |          |                       |        |           |         |              |      |
|      |        |           |           |       |          |                       |        |           |         | CLIN         | ICAL |

Before running the Natural Medicines Uploader, the Recipes list might be empty.

| 熬 M  | edicalDir | ector Cl | inical 3 | .16b  |          |                |            |          |          |          |         |     |      |                              |   |       |              |
|------|-----------|----------|----------|-------|----------|----------------|------------|----------|----------|----------|---------|-----|------|------------------------------|---|-------|--------------|
| Open | File P    | Patient  | User     | Tools | Clinical | Corresponde    | nce Search | Resource | s Sideba | r Help   |         |     |      |                              |   |       |              |
|      |           |          |          | r     |          |                |            |          |          |          |         |     |      |                              |   | Side  |              |
|      |           |          |          |       | 🗱 User I | Defined Prepar | ations     |          |          |          |         |     |      |                              | - |       | ×            |
|      |           |          |          |       | Trade n  | ame            |            | Form     |          | Quantity | Repeats | PBS | RPBS | Dosage and other information |   |       |              |
|      |           |          |          |       |          |                |            |          | ·        |          |         |     |      |                              |   |       | r<br>11<br>S |
|      |           |          |          |       |          |                |            |          |          |          |         |     |      |                              |   |       | 5            |
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|      |           |          |          |       |          |                |            |          |          |          |         |     |      |                              |   |       |              |
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|      |           |          |          |       |          |                |            |          |          |          |         |     |      |                              |   |       |              |
|      |           |          |          |       | Add      | Ed             | it De      | elete    |          |          |         |     |      |                              | [ | Close |              |

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#### **Installation Instructions**

1. Run the Uploader

- Copy the *NaturalChemistUploader.exe* file to the computer or server that is running the Medical Director database.
- Double click on the file, or right click and select Open or Run.

#### 2. The splash screen will load. Click the Continue button.

| 😼 Natural Chemist Uploader   | _               |                        | $\times$ |
|--|-----------------|------------------------|----------|
|  |                 | na<br>cher<br>ative ph | 11150    |
| Welcome to the Natural Chemist Uploader $_{vl.o}$  |                 |                        |          |
| This program will upload your chosen brands of Natural Medicines to<br>software, so that they can be easily added to a prescription in the same way<br>medicines.  |                 |                        |          |
| <ul> <li>In Best Practice the products will show as "Custom Preparations"</li> <li>In Medical Director the products will show as "Recipes"</li> </ul>  |                 |                        |          |
| The natural medicines included are premium "Practitioner Only" products<br>that patients must have a "script" from a qualified health professional before<br>the medicines from Natural Chemist. These rules are set by the n<br>themselves and we support them in the interest of strengthening the patien<br>relationship. | e they<br>nanuf | can bu<br>acturei      | ıy<br>rs |
| This software is provided <b>free of charge and without obligation</b> . The protected by copyright law and any unauthorised reproduction or distribution prosecuted.  |                 |                        |          |
|  |                 |                        |          |
|  |                 |                        |          |
| Continue   |                 | E                      | xit      |



3: The Uploader will detect which clinical programs you have installed.

- Select the instance of Medical Director you want to upload to.
- Select which Brands you want to upload.
- Accept the terms and conditions
- Click Sync

| Matural Chemist Uploader                          | - 🗆 X   |
|---|---|
|   | integrative pharmacy  |
| Clinical Systems                                  | Detected  |
| BP - BPSINSTANCE \ BPSPatients on server (local)  |   |
| ○ BP - BPSINSTANCE \ BPSSamples on server (local) |   |
|   |   |
|   |   |
| Brands to Up                                      | load  |
|   | Set All 'Upload' Set All 'Do Nothing' Set All 'Remove'                |
| Bioceuticals (207 items)                          | $ullet$ Upload $igtrianglet$ Do Nothing $igtrianglet$ Remove $\wedge$ |
| Biomedica (68 items)                              | $\odot$ Upload $\bigcirc$ Do Nothing $\bigcirc$ Remove                |
| BioPractica (23 items)                            | $\odot$ Upload $^{\bigcirc}$ Do Nothing $^{\bigcirc}$ Remove          |
| Cell Logic (7 items)                              | $lacksquare$ Upload $\bigcirc$ Do Nothing $\bigcirc$ Remove           |
| Cell Logic Clinic (2 items)                       | $lacksquare$ Upload $\bigcirc$ Do Nothing $\bigcirc$ Remove           |
| Compounding (1 items)                             | $lacksquare$ Upload $\bigcirc$ Do Nothing $\bigcirc$ Remove           |
| Concept Shen (13 items)                           | $ullet$ Upload $^{\bigcirc}$ Do Nothing $^{\bigcirc}$ Remove          |
| Dr Vera's (3 items)                               | $^{ullet}$ Upload $^{igcarrow}$ Do Nothing $^{igcarrow}$ Remove       |
| Eagle (76 items)                                  | lacksquare Upload $igtriangle$ Do Nothing $igtriangle$ Remove         |
| Flordis (10 items)                                | $^{ullet}$ Upload $^{igcarrow}$ Do Nothing $^{igcarrow}$ Remove       |
| MD Nutritionals (15 items)                        | $^{ullet}$ Upload $^{igcarrow}$ Do Nothing $^{igcarrow}$ Remove       |
| Mediherb (114 items)                              | $^{ullet}$ Upload $^{igcarrow}$ Do Nothing $^{igcarrow}$ Remove       |
| Medlab (35 items)                                 | $^{\odot}$ Upload $^{\bigcirc}$ Do Nothing $^{\bigcirc}$ Remove       |
| Terms and Con                                     | ditions   |
| I agree to the terms and conditions               | View Terms and Conditions   |
| Sync  | Exit  |



4. Once the Uploader has run, you will see a screen like this. Select Close and then Exit on the following screen.

| V | Natural Chemist Uploader  | — |        | $\times$ |
|---|---|---|--------|----------|
|   |   |   | , na   | turaļ    |
|   |   |   | citici | st       |
|   | Done  |   |        | ~ 3CY    |
|   | 268 matching were already in the database and were left untouched           |   |        |          |
|   | Added 'D-5,000 60 Vegetarian Capsules'                                      |   |        |          |
|   | Added 'Vitamin A 25000IU 90 veggie caps'                                    |   |        |          |
|   | Added 'Adrenergy Forte 120t'  |   |        |          |
|   | Added 'Joint Defence 120 Tablets'   |   |        |          |
|   | Added 'Probiotica Clinical 28pk'  |   |        |          |
|   | Added 'Cinnex 125g Powder'  |   |        |          |
|   | Added 'DIM Detox 60caps'  |   |        |          |
|   | Added 'Basica Direct Micropearls 2.8g x 30 sachets'                         |   |        | ve'      |
| Ν | Added ' Vitamin B3 '  |   |        | $\sim$   |
| N | Added 'Magnesium Glycinate 180 capsules'                                    |   |        |          |
| N | Added 'Digestion GB'  |   |        |          |
|   | Added 'Neuro C 60 caps'   |   |        |          |
|   | Added ' Vision Support 60 Tablets '   |   |        |          |
| C | Added 'UltraDefense Maitake D 60 Capsules'                                  |   |        |          |
| C | Added 'UltraDefense Trametes 60 Capsules'                                   |   |        |          |
| Р | Added 'Ubiquinol Forte 300 mg 30 capsules'                                  |   |        |          |
| D | Already present 'High Strength BioEssentials 120 tablets'                   |   |        |          |
| P | Added 'BioCeuticals UltraDefense Energy Blend 60 Capsules'                  |   |        |          |
| R | Added 'BioCeuticals UltraDefense Mushroom 7 90 Capsules'                    |   |        |          |
| S | Already present 'Met5Q Quatrefolic 120 Capsules'                            |   |        |          |
| S | Already present 'Spectrumcueticals L Fermentum ME-3 30 Caps'                |   |        |          |
| Т | Already present 'SB-500 30 Capsules'  |   |        |          |
| т | Already present 'BioOne Lactobacillus Rhamnosus GG 30 Capsules'             |   |        |          |
|   | Already present 'TurmericPro 500 ml'  |   |        | $\sim$   |
|   | Already present 'BioOne Calcium D3 Powder 320g'                             |   |        |          |
|   | Already present 'Pro4-50 D-Lactate Free Multistrain Probiotic 30 Vege Caps' |   |        | $\sim$   |
|   | Close   |   |        |          |
|   | Sync  |   | Ex     | kit      |
|   |   |   |        |          |

5. The Natural Chemist Uploader can be re-run at any time.

We recommend running the Uploader every few months so that your product listing is kept up to date. Any products that are new to the market or have been discontinued recently will be updated.



After running the Natural Chemist Uploader the Recipes table will look similar to this:

|                                   |    |          |         |        |      |  |      | ebar | <b>_</b>  |
|-----------------------------------|----|----------|---------|--------|------|--|------|------|---|
| Vser Defined Preparations         |    |          |         |        |      |  | - 🗆  | ×    |   |
| Trade name F                      | om | Quantity | Repeats | PBS    | RPBS | Dosage and other information               |      | ^    | connect to widget server, p                                 |
| 5 Mushroom Blend 1:2 500ml        |    | 1        | 11      | \$-OTC | N    | Brand: Nutrition Care (NatChem2363)        |      |      | r internet connection. If the<br>hissue persists contact HC |
| 500-C Methoxyflavone 90 Tablets   |    | 1        | 11      | \$-OTC | N    | Brand: Metagenics (NatChem4381)            |      |      | Support on 1300 788 802 fe                                  |
| Acety-L-Camitine 60 Capsules      |    | 1        | 11      | \$-OTC | N    | Brand: Pure Innovation (NatChem3063)       |      |      | ſ   |
| Acetyl-L-Camitine 100g            |    | 1        | 11      | \$-OTC | N    | Brand: Metagenics (NatChem4427)            |      |      | Retry   |
| Acetyl-L-Camitine 90 Capsules     |    | 1        | 11      | \$-OTC | N    | Brand: Bioceuticals (NatChem822)           |      |      |   |
| Activated B Complex 60 Capsules   |    | 1        | 11      | \$-OTC | N    | Brand: Pure Innovation (NatChem3064)       |      |      |   |
| Activated B6 60 Capsules          |    | 1        | 11      | \$-OTC | N    | Brand: Orthoplex White Label (NatChem3038) |      |      |   |
| Activated Beet-Greens Powder 240g |    | 1        | 11      | \$-OTC | N    | Brand: Mediherb (NatChem1032)              |      |      |   |
| Active Mag-Cal 60 Tablets         |    | 1        | 11      | \$-OTC | N    | Brand: Mediherb (NatChem2553)              |      |      |   |
| Adam 60 Tablets                   |    | 1        | 11      | \$-OTC | N    | Brand: Nutrition Care (NatChem2234)        |      |      |   |
| AdaptaMind 60 tablets             |    | 1        | 11      | \$-OTC | N    | Brand: Orthoplex (NatChem4607)             |      |      |   |
| Adaptan 120 Tablets               |    | 1        | 11      | \$-OTC | N    | Brand: Metagenics (NatChem 1672)           |      |      |   |
| Adaptan 60 Tablets                |    | 1        | 11      | \$-OTC | N    | Brand: Metagenics (NatChem957)             |      |      |   |
| ADEK Essentials 60 Capsules       |    | 1        | 11      | \$-OTC | Ν    | Brand: Metagenics (NatChem 1675)           |      |      |   |
| Adenosine 60 Tablets              |    | 1        | 11      | \$-OTC | N    | Brand: Orthoplex (NatChem3084)             |      |      |   |
| Adrenal Complex 60 Tablets        |    | 1        | 11      | \$-OTC | Ν    | Brand: Mediherb (NatChem1042)              |      |      |   |
| Adreno Enhance 60 Capsules        |    | 1        | 11      | \$-OTC | N    | Brand: Orthoplex White Label (NatChem3935) |      |      |   |
| Adrenoplex 120 capsules           |    | 1        | 11      | \$-OTC | N    | Brand: Bioceuticals (NatChem 1884)         |      |      |   |
| Adrenoplex 60 Capsules            |    | 1        | 11      | \$-OTC | N    | Brand: Bioceuticals (NatChem904)           |      |      |   |
| Adreno Tone 120 Tablets           |    | 1        | 11      | \$-OTC | Ν    | Brand: Metagenics (NatChem1671)            |      |      |   |
| Adreno Tone 60 Tablets            |    | 1        | 11      | \$-OTC | N    | Brand: Metagenics (NatChem985)             |      | ~    |   |
| <                                 |    |          |         |        |      |  |      | >    |   |
| Add Edit Delete                   |    |          |         |        |      |  | Clos |      |   |

#### How to Prescribe

You can now include Natural Medicines on any script you write in Medical Director.

- Type in the product name (not the brand)
- Add the product to the script, in the same way you add conventional medicines.

|                        |                        | бb - [Mr Test Choi Choi (27 yrs)]                        |                 |             |                           |                |                     |                 |             | _            |            |
|------------------------|------------------------|--|-----------------|-------------|---------------------------|----------------|---------------------|-----------------|-------------|--------------|------------|
|                        |                        | maries Tools Clinical Corresponde<br>' 🎔 🌬 🍂 🖄 🌾 丨 🗊 🎼 😻 |                 |             | ebar PCEHR                | Window         | Help                | Go              | MDReference |              |            |
|                        |                        |  |                 |             |                           |                |                     |                 |             | _            |            |
|                        | noi Choi (27 yrs)      | DOB: 13/10/1990 Gender: 1                                |                 | 1           |                           |                |                     | 2m 47s          |             |              |            |
|                        | lkfjdslk. Nsw 2124     | Ph:  | Record          |             | ATSI:                     |                |                     |                 |             |              | No Photo   |
| Allergies &<br>Adverse | ? Allergies/Adverse Re | eactions   | Pension         |             | Ethnicity                 | :              |                     |                 |             |              |            |
| Reactions              |                        |  | Smoking         | Hx: ? Smoke | r IHI No:                 |                |                     |                 | _           |              |            |
| Warnings:              |                        | R <sub>k</sub> Select Drug                               |                 |             |                           |                |                     | ×               |             | Recalls      |            |
|                        | 1                      | Enter drug name (Trade or Generic )                      | IROC            |             |                           |                |                     |                 | HL.         | HealthLink   |            |
| $\odot$                | Summary R              | Exclude OTC items from search result                     |                 |             |                           | (ef) §         | elect drug by class | R <sub>x</sub>  | × 1         | mm. 📝 A      | cupuncture |
| • #                    | Drug name              |  | Quest           | 0           | Data Acat                 |                | D TOD O             | P.C.            | Reg.24 F    | CEHR consent | Purpose    |
|                        |                        | Drug name<br>NeuroCalm 120 Tablets                       | Strength        |             | Rpts. Avail.<br>11 \$-OTC | RPBS B.F<br>No | P.P. T.G.P. S       | .P.C.           |             |              |            |
|                        |                        | NeuroCalm 60 Tablets                                     |                 |             | 11 \$-OTC                 | No             |                     |                 |             |              |            |
|                        |                        | Neurocalm Sleep 30 Tablets                               |                 |             | 11 \$-OTC                 |                |                     |                 |             |              |            |
|                        |                        |  |                 |             |                           |                |                     |                 |             |              |            |
|                        |                        | Dosage and Other Information                             |                 | Authority · | - RB Restriction          |                |                     |                 |             |              |            |
|                        |                        |  |                 | ^           |                           |                |                     | ^               |             |              |            |
|                        |                        |  |                 |             |                           |                |                     |                 |             |              |            |
| <                      |                        |  |                 | ~           |                           |                |                     | ~               |             |              | >          |
| Script dat             | te 21/10/2017          | Prescribe Details PI                                     | Monograph Brand | ls Group    | Current Cla               | ss Notes       | NPS RADAR           | Close           |             |              |            |
| Webs                   | site Help              |  |                 |             |                           |                | Me                  | edical Certific | e Cus       | tom 4        | Custom #2  |
|                        |                        |  |                 |             | 1101                      |                |                     | 07              |             |              |            |

Natural Chemist Uploader v1.1 | Page 10 info@naturalchemist.com.au | 1300 882 303



# FAQs

#### **Q: Who are Natural Chemist?**

A: We are Australia's leading integrative pharmacy. We are a full-service PBS and compounding pharmacy based in Sydney's north. We deliver conventional and complementary medicines to customers right across Australia, and around the world. Our team includes pharmacists, naturopaths, nutritionists, and IT geeks all working together.

#### Q: How can I (or my patients), send a script to Natural Chemist?

A: We receive "scripts" via email, text (MMS), fax, Reply paid mail, live chat, or from the Script Upload button on our website. We also accept Secure Messaging via Healthlink, or you an use our online dispensary service at <u>www.naturalscript.com.au</u>.



#### Q: How long does it take to load and run the software?

A: Seconds.

#### Q: Why is the Uploader program needed?

A: Because the drug databases used in Best Practice and Medical Director do not include the natural medicines that are commonly prescribed by integrative or functional doctors.

#### Q: Where does the list of natural medicines come from?

Each time you run the Natural Chemist Uploader it pulls the latest product information directly from Natural Chemist.

#### Q: What if there is a product that I want to prescribe but it's not on the database?

Please let us know, we'd love to hear about it. If you will be prescribing particular products for your patients we will do what we can to supply them.



#### Q: Is there someone I can talk to about integrative medicines?

Yes, please call, we'd love to hear from you. Natural Chemist has pharmacists, naturopaths and nutritionists available. You can call (1300 882 303), email (<u>info@naturalchemist.com.au</u>), or chat online (<u>www.naturalchemist.com.au</u>).

# Q: What happens if I've already entered my own Custom Preparations (BP) or Recipes (MD)?

A: Your existing entries will not be touched by the Uploader. They will still be available for you to prescribe.

#### Q: How can I get a copy of the Natural Chemist Natural Medicines Uploader software?

A: Contact Natural Chemist on 1300 882 303 or info@naturalchemist.com.au

# **Q**: Does the program have to be run on the server that is running Best Practice or Medical Director?

A: Generally yes. It may be possible to run the program from a client PC, however you will need to ensure you have appropriate access permission or network mapping (depending on your local network set up).

#### Q: Does BP or MD have to be closed before running the Uploader?

A: No. You will need to close and reopen the "Custom Preparations" (BP) or "Recipes" (MD) screens to see the updated list though.

#### Q: Can I remove the products at any time?

A: Yes. Simply run the Natural Chemist Uploader and tick the Remove button. This will not affect any scripts you have already written.

#### Q: What if I don't use Best Practice or Medical Director?

A: Let us know which clinical program you do use and we will see if we can help. You may also be interested in the clinical tool we built for practitioners. It's free. See <u>www.naturalscript.com.au</u>

#### Q: Why do my patients need a "script" anyway?

A: The natural medicines included are premium "Practitioner Only" products. This means that patients must have a "script" from a qualified health professional before they can buy the medicines.

These "Practitioner Only" supply rules are set by the manufacturers themselves, and we support them in the interest of strengthening the patient-practitioner relationship.

#### Q: Why did Natural Chemist build this software?

A: This software is provided free of charge and without obligation. We built this as part of our contribution to the growth of integrative medicine in Australia.

You do not have to send your patients to Natural Chemist. They can take your scripts to any appropriate dispensary. Of course, we would love to see them if we can help... ③



## Windows Defender warning

Depending on what Windows settings you have on your PC, you **may** see the following error message when you run Natural Chemist Uploader. Click "More Info" and then "Run Anyway" to continue.

 
 Vindows Defender SmartScreen prevented an unrecognized app from tarting. Running this app might put your PC at risk. More info

# <section-header><text><text><text><text>



# How do I find out more?

If you have any questions, please call 1300 882 303 or email <u>info@naturalchemist.com.au</u>. We'd love to hear from you.